

Date: 2018-03-28

Subject: Phasing-out of Silverwing – Floormap FM2000, VS, VS2 and VS2i (all) series

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Hello,

The purpose of this communication is to confirm and initialize the phasing out of the Silverwing – Floormap FM2000, VS, VS2 and VS2i (all) series. With design and commercialization of this series having started in 1999, we are entering the end of life phase due to the availability of replacement parts for repairs and required maintenance.

At this point in time, Eddyfi Technologies is committed to offering calibration and support for the following model numbers up until the below mentioned dates:

- FM2000, all models: Repairs to be scheduled and performed by July 1st 2018. After this date repair requiring spare parts cannot be accepted.
- VS, VS2 and VS2i, all models: Repairs which require spare parts will need to be scheduled before January 1st 2019 and completed no later than March 1st 2019

The official end-of-support date for all models of the FM2000 series date is July 1st 2018.

The official end-of-support date for all models of the VS, VS2 and VS2i series date is March 1st 2019.

We hope that this information helps you initiate further actions that are to be taken for your Silverwing - Floormap FM2000, VS, VS2 and VS2i series. Please feel free to contact your local sales representative to learn more about the Floormap-R, Floormap 3Di-R and Floormap 3DiM-R product series, the current existing replacement solution to the FM2000, VS, VS2 and VS2i series

Calibration services will continue but cannot be guaranteed to be completed after the above dates due to the phase out of the models indicated.

Please do not hesitate to contact me should you have any further questions.

Best Regards,
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