

Date: November 20, 2020  
Subject: End of Active Life

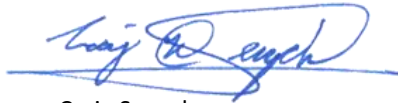
To whom it may concern,

The purpose of this communication is to announce and inform our customers about the *end of active life* for the products listed below. These products have been in the field for numerous years and have proven themselves to be reliable and trusted by companies worldwide. However due to increasing problems in sourcing replacement parts for repairs and occasional maintenance, the products are entering the *end of active life* phase of their product life cycle.

Having already introduced more capable alternatives, we will gradually reduce support over the coming months as we move toward the *end of life*. Maintenance and service will be supported on a best-effort basis for units delivered to our Nanaimo office before the *end of life* mentioned below. Beyond the *end of life* date products will no longer be supported, maintenance and repairs will no longer be available.

We hope this information helps you plan and initiate any further actions required for your equipment. Please feel free to contact your local sales representative or [sales@eddyfi.com](mailto:sales@eddyfi.com) for questions you may have; or to learn more about new systems and how they can be integrated in your facilities.

Best Regards,



Craig Senych  
General Manager, Inuktun Business Unit

Product	End of Life date	Possible replacement
2000, 3000, 6000, and 7000 series tracks	December 23 <sup>rd</sup> , 2021	4000 and 8000 series tracks
Delta crawler	February 26 <sup>th</sup> , 2021	
MaggUT and MaggUT marine crawlers	February 26 <sup>th</sup> , 2021	MaggHD with OnSpec custom integration
Crystal CAM	February 26 <sup>th</sup> , 2021	Onyx Micro